

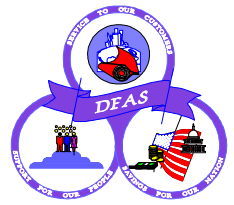


Paying the Price for Freedom



DEFENSE FINANCE AND ACCOUNTING SERVICE

Your Financial Partner @ Work



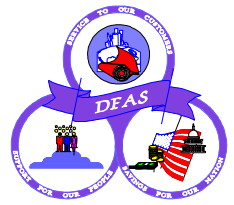
UPDATE

- ★ Change in Customers Service Hours
(New Hours 6:00am - 6:00pm)
- ★ Reversing/Recalling EFTs
- ★ Operational Reminders
- ★ DFAS-Overall Significant Concerns
- ★ DMPOs Review
- ★ CDS Business Volume
- ★ Operation Enduring Freedom
- ★ World-wide Support
- ★ Disbursing Product Line Direction (FY 04)
- ★ The Future



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Change in Customers Service Hours for Emergency Payment (CDS Procedures Manual, para. 3-7)

- ★ Entitlement Activity must input/certify
- ★ Options:
 - ★ Overnight FEDEX check (up to 4pm)
 - ★ Overnight EFT (up to 4pm)
 - ★ Wire Transfer (up to 11am)
 - ★ Local DMPO check (possible 24 hrs per day)
 - ★ Local DMPO cash (availability varies)

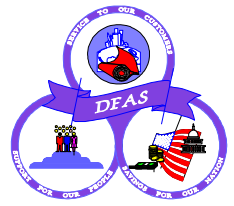
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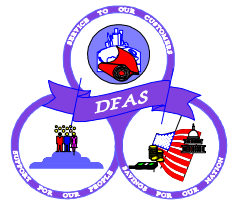
Change in Customers Service Hours for Emergency Payment (CDS Procedures Manual, para. 3-7)

- ★ Local Check Payments must be uploaded/certified and processed same day on designated remote check print terminal
- ★ Emergency EFT or check payment by WCD and
SYS-DCN



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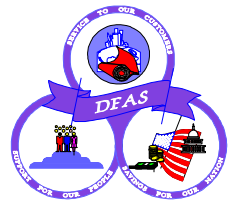
Reversal/Recalling EFT Payments (CDS Procedures Manual, para. 3-8)

- ★ An EFT payment may be reversed within 5 business days. Can be done prior to payday, with effective date of payday
- ★ We may request recall by letter that the bank return a payment after 5 business days.
- ★ In either case (recall/reversal) the bank is not required to return the funds.
- ★ **FUNDS WILL BE CREDITED TO THE ORIGINAL APPROPRIATION**



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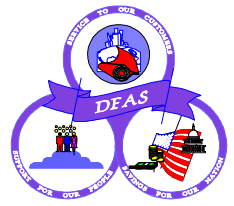
Operational Reminders

- ★ Checks for Cash must be posted to the vault
- ★ Incoming checks from collections/exchange must have deposit ticket number annotated on them
- ★ Local checks must be processed same day as input/certification
- ★ Request terminations and removal of entry points - monthly review required.



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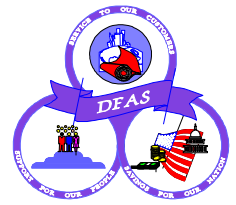
DFAS-Overall Significant Concerns

- ★ Re-work
 - ★ Accounting
 - ★ Disbursements/Collections
 - ★ Accountability
- ★ Causes
 - ★ Incorrect APC/DPI
 - ★ Failure to search by FSN
 - ★ Failure to process treasury checks in sequential order



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DMPOs Reviews

★ **Appointments Letters**

- ★ Deputy Disbursing Officers
- ★ Cashiers
- ★ Certifiers

★ **Blank Check Stock on Hand**

- ★ Check Control Log
- ★ Check Register
- ★ Destruction Certificate

★ **Monthly Verification of SRD-1 Users**

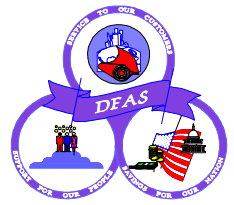
- ★ Suspended on the 5th Day of the

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DMPOs Reviews

★ **Quarterly Unannounced Cash Verification**

★ Cash only

★ Check Inventory Monthly

★ **Record of Combination changes/safe**

★ Semi-Annual or upon change of Deputy

Disbursing Officer

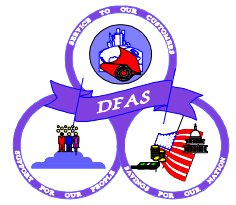
★ **Advances>Returns of Paying Agents**

★ Orders
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Apr 03 - Mar 04

No.Of Payments

Dollar Value

★ Vendor Pay	1,023,206	\$ 27,287,248,632
★ Travel	2,709,333	1,543,508,830
★ Military Pay	29,039,150	24,833,624,070
★ Other (i.e.,IPAC)	<u>265,406</u>	<u>30,404,298,458</u>

Totals: 33,037,095 84,068,679,990

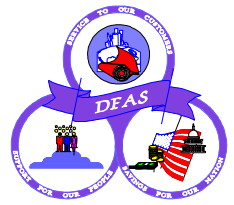
Collections 153,378 \$ 2,164,647,561

Central Disbursing has 137 employees on board /on board was 172
in 2002



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Operation Enduring Freedom

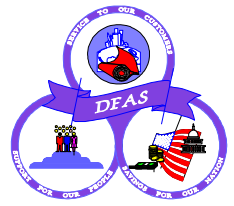
- ★ Supporting All Army Disbursing in Central Asian Theater
- ★ Over 121 agents in Theater \$64,348,169.05 advanced (\$12M in float)
- ★ Treasury check stock delivered for deployed units and pre-positioned for CONUS finance battalions
- ★ \$3.2 billion in wire transfers made in calendar 03 to Central Asian and Middle East allied governments
- ★ MPCC/PCC: 45,000 checks cash in cash in excess of \$13.9 Millions
- ★ SVC: Loads Number 1,028 Amount \$1,276,848
- ★ Fund 4 LDAs and 1 U.S. Dollar
- ★ Casual Pays Jan - Mar 04 24,998 \$4,596,888

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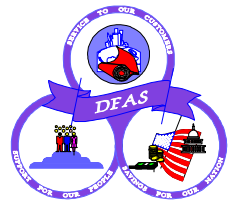
World-Wide Support for Army

- ★ Honduras KIOSK (Pilot)
- ★ Korea
- ★ Japan
- ★ Europe
- ★ Thailand
- ★ Kuwait
- ★ Iraq
- ★ Central & South America



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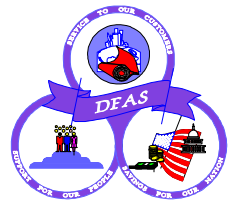
Disbursing Product Line Direction - FY 04

- ★ Develop Transition Plan (Narrative, POAM)
- ★ Finalize CONOPS Developed by 2 Site Study Teams
- ★ Implement “Quick Win” Business Practice Changes Identified During 2 Site Study
- ★ Appoint HPO Transformation Team Members
- ★ Develop Standard “Value Added” Metrics for Disbursing



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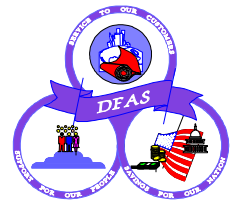
THE FUTURE

- ★ Streamline Operations
- ★ Standardize Business Practices
- ★ Eliminate Legacy Systems
- ★ Pursue opportunities to Partner with U.S. Department of Treasury



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AFGHANISTAN and UZBEKISTAN

★6 Deputy Disbursing Officer supports approximately 12,000 Soldiers, Sailors, Airman's, and Marines

- ★Supports over 200 paying agents
- ★Commander Emergency Response Program (CERP)

★6 Months Average

- ★Vendor Payments \$235,656,709.20
- ★Casual Payments \$250,315,397.20
- ★Check Cashing \$14,658,682.00
- ★Soldiers Saving Deposit Program \$39,777,020.00

★Method of Payment

- ★Cash/EFT/Check/Wire
- ★U.S. Dollars, Afghan Dollars, Som, plus numerous foreign currencies

★Additional Support to Service Members

- ★Paper Check Conversion
- ★Store Value Card